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Call us today! (855) 407-7433



Thank You For Riding!
Meriwether County Transit and the Three
Rivers Regional Commission would like
to thank you for riding with us.

For More information Please Visit: www.threeriversrc.com

www.meriwethercountyga.us



It is the policy of Three Rivers Transit that no individual shall solely by reason of race, age, sex, color, religion, national origin, political affiliation, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program receiving federal funds.

For additional information regarding the discrimination policies and/or procedures in filing a complaint:

Three Rivers Regional Commission Transportation Contact: 678-692-0510

# Meriwether County Transit

Dial-A-Ride Bus Services Guide

855-407-7433

There for you when you need transportation



**Updated: October 2017** 

### **About Dial-A-Ride**

The Meriwether County Dial-A-Ride is part of the Three Rivers Regional Commission's transportation program. The Dial-A-Ride is based a on demand service or 'door to door' service. The transit service is a shared ride service that operates within the Meriwether County area. Travel Time will be similar to a fixed route bus service and not like a car or taxi service. Anyone can use Dial-A-Ride and passengers are transported in small buses that are ADA compliant.

### When We Operate

Buses operate Monday through Friday, 8:00am to 5:00pm, excluding holidays.

### **Dial-A-Ride Fares**

In Meriwether County the bus fare is \$3.00 for each stop.

There is limited service to Out of County locations. Out of County Trips require a \$10.00 fare for each stop and a minimum of two passengers for the same destination and time. For more information please call: (855) 407-7433

Fares must be paid at time of boarding or prior to pick-up.

Drivers cannot make change or extend credit.

### **Scheduling Your Ride**

Transit operates on a "First Come, First Serve" basis and requires at least a 24-hour notice to schedule a trip. All stops must be scheduled when appointment is made.

### What do I do if the transit vehicle is late?

Call the transit office at (855) 407-7433 and we will check the status of the vehicle's arrival time.

### What if I have questions?

If you have a questions, complaints, compliments or simply a suggestion, please call: (855) 407-7433.

# **Passenger Rules**

- Safety is our first priority; therefore, seat belts are to be used at ALL times.
- Children under the age of 16 must be accompanied by a parent or guardian.
- Childcare seats are required for children aged 5 years and under. Parents are responsible for providing and securing the car seat prior to the trip.
- No school bus service is provided.
- Animals, other than Service Animals are not allowed.
- Limit packages to no more than what the passenger can carry. Packages must be stowed under the seats or in the back of the vehicle to avoid any unsafe hazardous exiting or entering by others. Aisle must remain clear at all times.
- No smoking/eating/ drinking allowed in the vehicles.
- Absolutely no alcohol, illegal drugs, or weapons allowed. Riders who appear to be intoxicated may be denied transportation services.
- No hazardous, combustible, or flammable chemicals allowed at anytime.
- Inappropriate behavior which presents a danger or nuisance to other passengers or transit staff will not be tolerated; this includes, but is not limited to verbal or physical violence, offensive language, gestures or threats.

- Drivers will wait at the scheduled pick-up point for five (5) minutes. Riders should make every effort to be ready and waiting at the scheduled pick-up time. (Note: Driver will not be sent back once vehicle is in route after the five(5) minute wait time has passed. This holds true for forgotten items.)
- Riders with three (3) no shows without prior notice or cancellation will be suspended from ridership for a two (2) week period and may result in the denial of future public transportation services.

## **Accessible Service**

Meriwether County Transit is an accessible service. Please inform scheduler if you need access to the wheelchair lift and they will adjust your pick-up time to accommodate boarding and alighting.

- All wheelchairs must be properly secured in the vehicle
- Individuals using respirators or portable oxygen must be able to safely stow those items.
- Service Animals accompanying individuals with disabilities are permitted.